

# ALTITUDE CARBON





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**Rider:** Thomas Vanderham  
**Photo:** Mattias Fredriksson  
**Location:** Norway



## INTRODUCTION

This manual contains important safety, maintenance and user information. Read and understand it thoroughly before your first ride on your new Rocky Mountain bicycle. This material applies only to the specific platform you have chosen and should be used in conjunction with your Rocky Mountain Owner's Manual, which is included with your bike. Please read the Owner's Manual before your first ride. If you do not have a copy of the Owner's Manual, you can get it from your nearest authorized Rocky Mountain dealer.

**Rider:** Thomas Vanderham  
**Photo:** Margus Riga  
**Location:** France

## SHREDIQUETTE

### Riders

Always be courteous to other trail users. Use extra caution around domestic animals, such as dogs and horses. Give other trail users right-of-way in all situations, during both climbing and descending.

### Trail

Only ride your bicycle on trails and paths sanctioned for bicycle use. Follow all local laws and regulations. As for all trail users, care should be taken to avoid impacts on the trail or environment. Do not skid on or modify trails.



## GETTING TO KNOW YOUR BIKE



### Technical details

- Increased anti-squat for better pedalling efficiency
- 27.5" Wide Trail and 26+ compatible
- Bearings at all pivots, including at lower shock mount (compatible with aftermarket shocks as well)
- Blind pivots maximize heel clearance
- Lighter, tooled rear axle
- Improved cable management: large head-tube ports, full shift housing, large down-tube access port, and internal shift and brake housing
- Future-proofed to be compatible (carbon only) with Di2, FOX Live, and a dropper post simultaneously
- Seat-tube lengths optimized to accommodate longer dropper posts
- Chainstay and down-tube protectors
- Integrated Spirit Guide chain guide, with two-bolt ISCG05
- 1x only
- Lower standover height
- Significantly stiffer thanks to one-piece seatstay, new shaping and updated layup (25% more lateral stiffness)
- All sizes fit a water bottle in front triangle, even with a reservoir shock
- Weight:
  - Frame and FOX FLOAT DPX2 shock: **2470 g / 5.45 lb.** (size Medium)
  - Protectors, chain guide and axle: **260 g / 0.57 lb.**

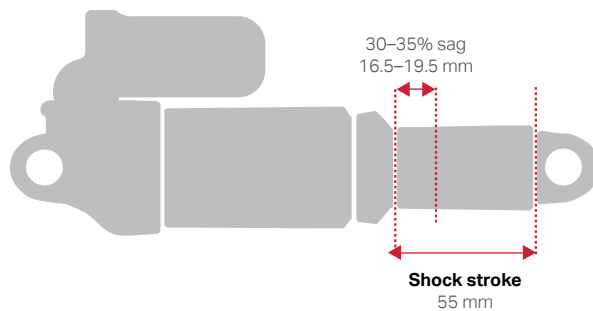
## BASIC SET-UP

There are several variables that can be manipulated to fine-tune the set-up of your suspension. These are some basic guidelines to get you in the ballpark, and you should experiment to see what best suits you from there.

The first step is to set your sag. Sag refers to how much the suspension moves under just the weight of the rider (including all riding accessories). Air pressure or coil preload is adjusted until the desired amount of sag is measured.

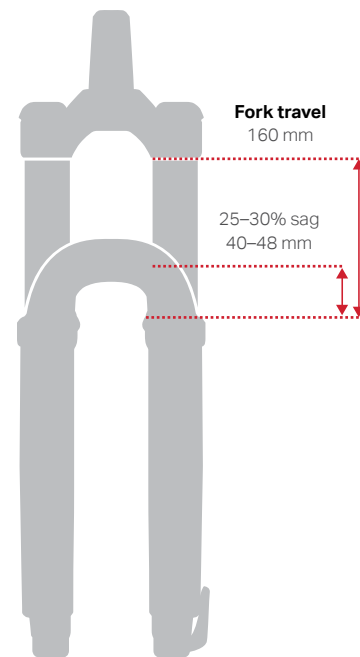
### Shock sag

We recommend approximately 30–35% sag for this platform.



### Fork sag

We recommend approximately 25–30% sag for this platform.



### Rebound

Rebound adjustment controls how quickly your suspension returns to full extension after it hits a bump. Too much rebound control, and the fork or shock will move too slowly, sinking deeper and deeper into its travel under repeated hits, which will feel harsh. Too little, and the suspension can spring back too quickly, causing a loss of traction and control. Follow the manufacturer's recommendations for base settings, and experiment to find your happy place.

## RIDE-9

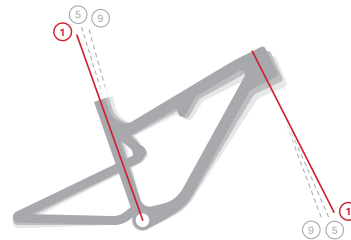
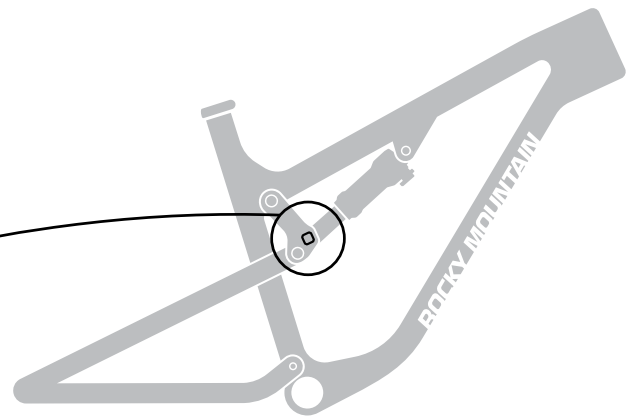
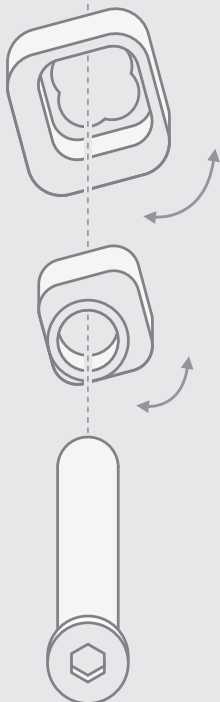
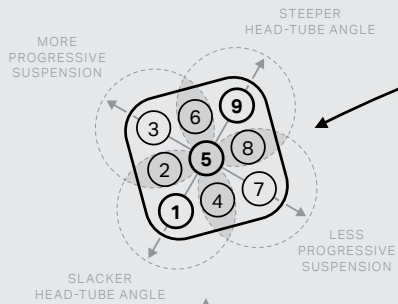
Suspension and geometry set-up are complex artforms with huge variations in rider style, preference, terrain and ability. We do recommend the use of professional services, but we also believe that learning to dial in your own bike is the best way to fully understand its performance.

Adjust your RIDE-9™ position for geometry before considering suspension effects, or variables like air pressure and shock compression.

Make gradual, incremental changes, take notes, and be methodical. Don't adjust in a hurry before a big ride. Take your time and enjoy the process. Go [HERE](#) to download the full guide.

### READY FOR ANY TRAIL

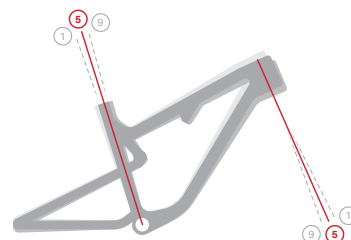
The RIDE-9™ adjustment system allows you to quickly fine-tune your geometry and suspension with a pair of Allen keys.



#### Position 1



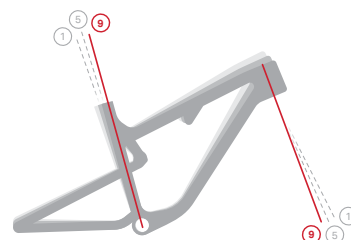
Stability at high speeds. Recommended for more aggressive trail riding.



#### Position 5



Balanced handling and stability.

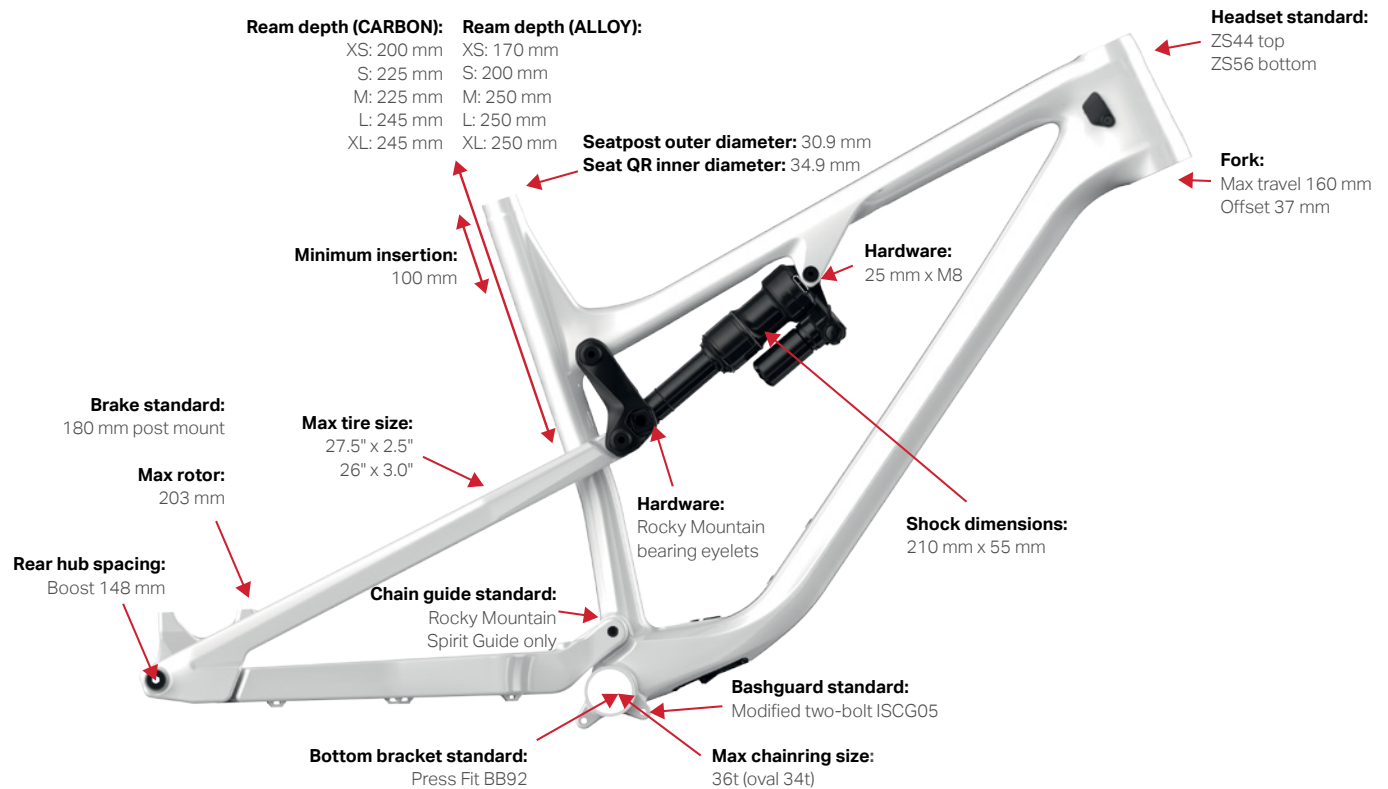


#### Position 9



Quicker handling. Recommended for better climbing traction.

## CRITICAL DIMENSIONS



### Shock fitment

We check clearances for many shocks but cannot guarantee compatibility with all makes and models. Please contact your local dealer if you have a specific question regarding shock fitment.

### Approved shocks (210 x 55 mm)

#### Fox

- FLOAT DPS
- FLOAT DP
- FLOAT X2
- DHX2
- Live Valve

#### RockShox

- Deluxe
- Super Deluxe
- Super Deluxe Coil

#### Cane Creek

- DBcoil
- DBcoil IL
- DBair
- DBair IL

## SHOCK EYELET BEARING

### Service

Your frame is equipped with cartridge bearings in the rear eyelet, allowing for better small-bump compliance. These bearings are carried by cups that have a very firm press fit into the shock shaft.



If you have your shock serviced, we highly recommend removing these components, as suspension service centres cannot guarantee they will be returned.

To remove the system, follow these steps:

- Use the Enduro Bearings BRT-006 tool, or a [blind bearing puller](#) (8 mm extension) to remove both bearings.
- Remove the centre sleeve.
- Use the blind bearing puller (10 mm extension) to remove the empty cups.

NOTE: the inner diameter of the cups is 11 mm, which means the 12 mm extension won't fit (So don't force it). Use the 10 mm extension.

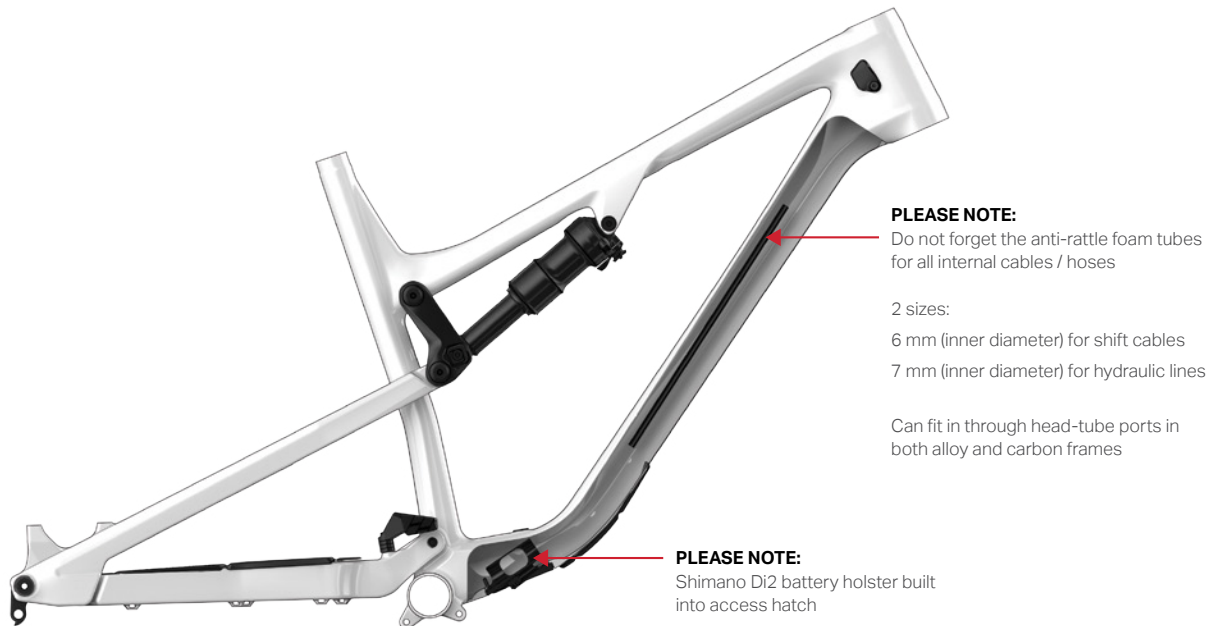
To install new cups, use a bearing press or vice, making sure to press on the outer edge of the cups, and don't forget the centre spacer sleeve between the cups.



## CABLE/WIRE ROUTING

Your frame features internal cable routing for all cables, wires and hoses, keeping them out of harm's way while allowing the integration of the drivetrain of your choosing.

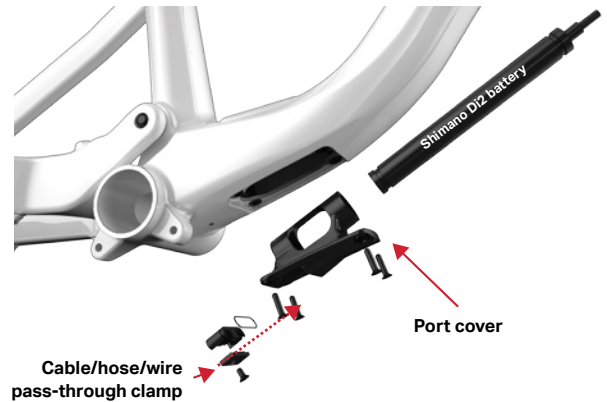
### Notes



### Head-tube panel detail



### Access hatch detail

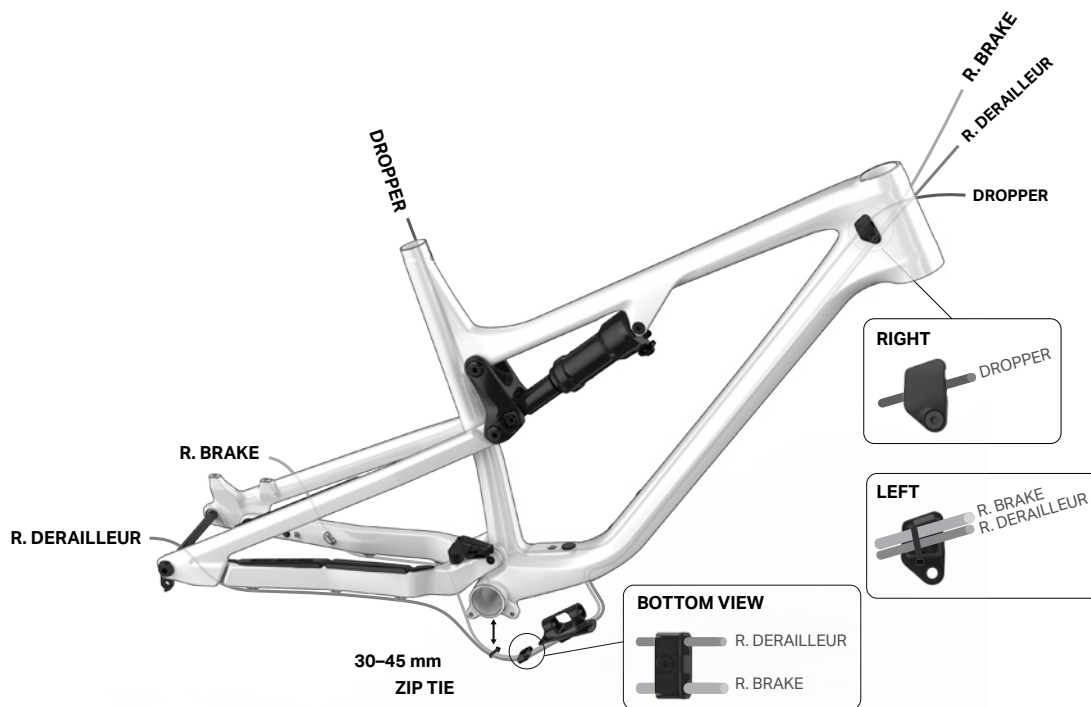


**Standard routing**

- Routing cables is always easiest in a workstand.
- Remove the access hatch and pull the cable pass-through clamp out.
- Disassemble the clamp to replace the housing or hoses.
- To route dropper post housing or hoses, remove the access hatch.
- Route the housing from front to back, using the port to guide the housing up the seat tube.
- Remember to install the supplied foam noise-cancelling tubes over the housing/hoses when replacing housing.
- For alloy frames, pulling the housing/hoses slowly out of the slots in the tubing will expose the foam tubes, allowing you to remove them.

**PLEASE NOTE**

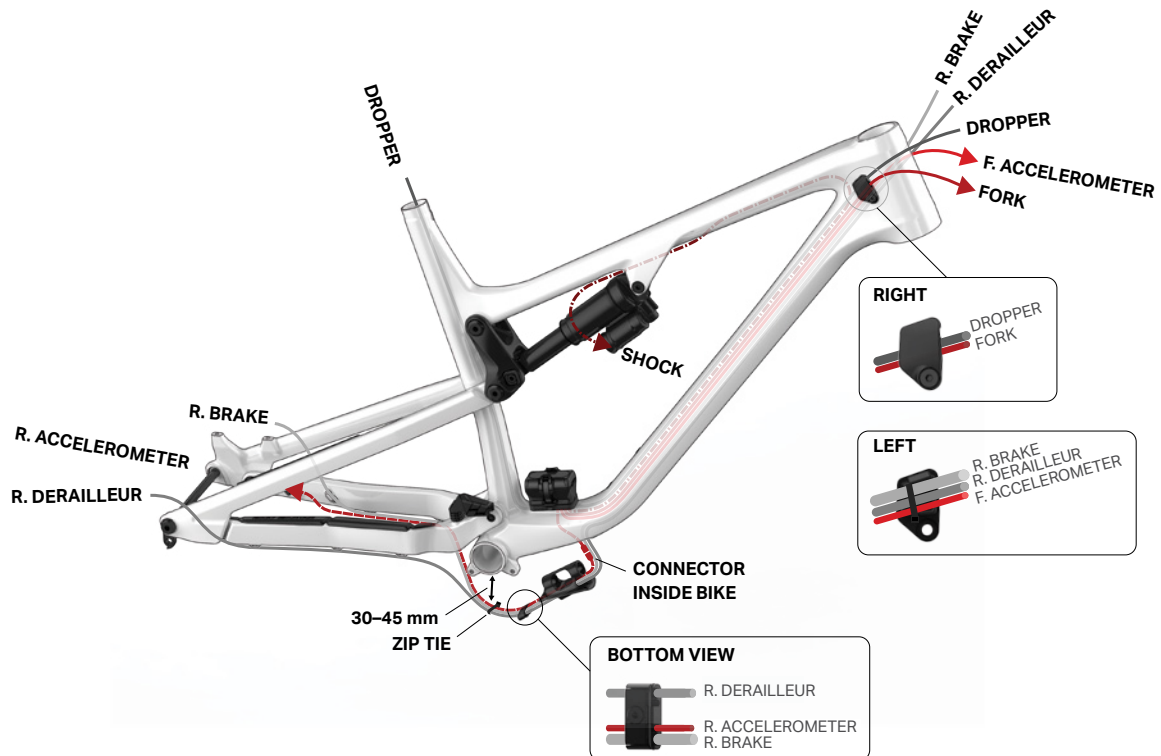
It is extremely important to allow a 45 mm loop of housing/hose under the bottom bracket to allow for suspension compression. Also, a zip tie connecting the two is critical to prevent damage to both the shift housing and brake hose.





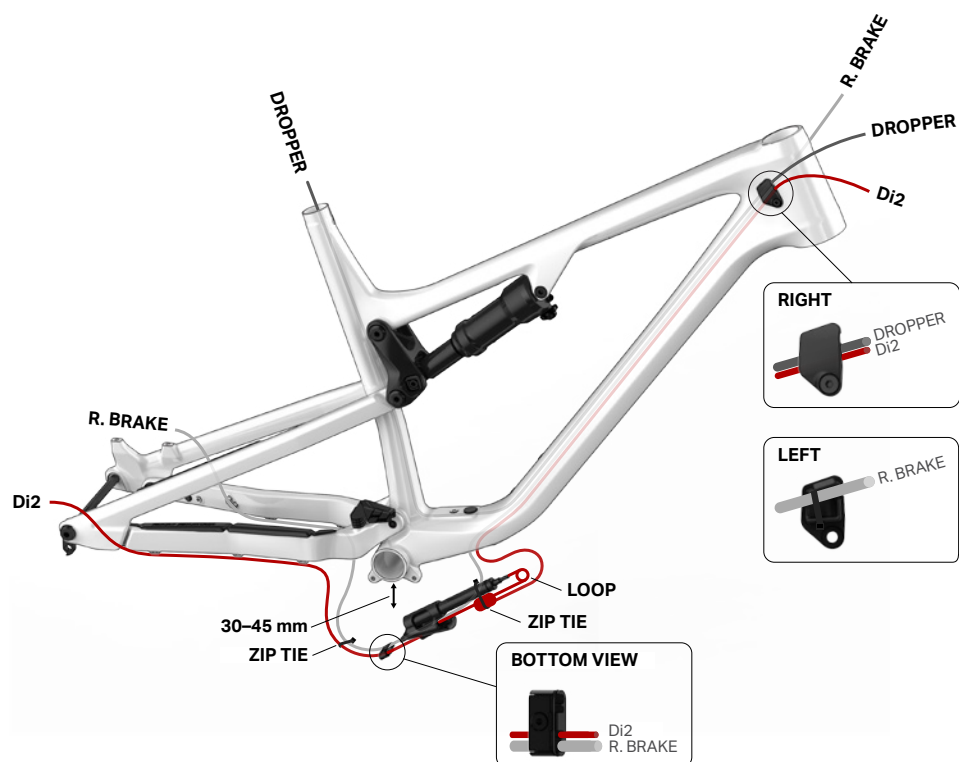
### FOX Live Valve

When installing a FOX Live Valve system, it's always easiest to run all the wiring before installing any shift/post housing or brake hoses.



### Shimano Di2

When installing a Shimano Di2 system, it's always easiest to run all the wiring before installing any post housing or brake hoses.



## PRO TIPS & TRICKS

- When tuning your suspension, write down your settings so you can refer back to them. Better yet, use an online spreadsheet on your phone!
- Use a 4 mm plastic housing ferrule to plug any unused cable ports at the head tube.
- To avoid having to readjust your Spirit Guide if you remove your crank, remove the main pivot bolt and lift the chainstay up, allowing you to remove your crank without removing the chainring.
- When removing your rear wheel, you can rest the chain on the driveside chainstay pivot to prevent it from dangling awkwardly.
- The main bearing spacer sleeve (between the two bearings) has holes in it, to serve as a drift when removing bearings:
  - Use a dull punch (the flatter the better) and rest it inside the holes in the centre sleeve.
  - Tap the bearing out.

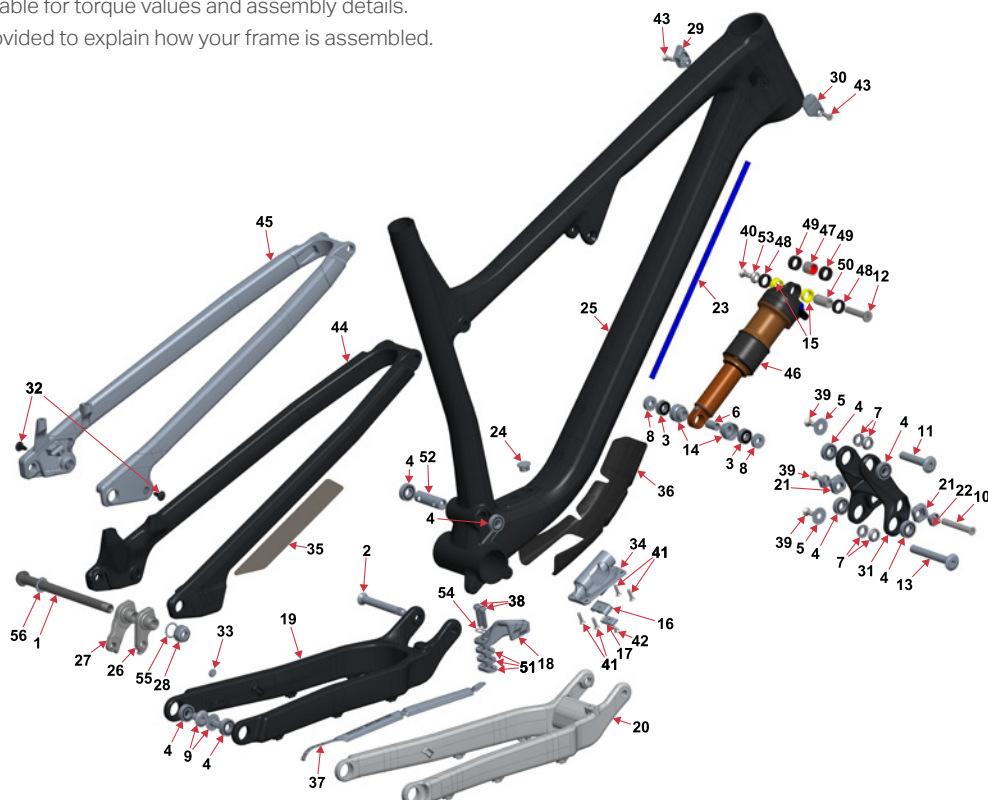
- When replacing shift or post housing, you can use a RockShox reverb tool to simply pull a new piece of housing right into place, without disturbing the inner foam tubes.



- When assembling pivot bolts, use grease to “glue” any spacers into place while you assemble.
- Insert pivots through bearings/spacers so they sit flush with the inside face of the inner race, holding washers in place while you assemble.
- Zip-tie a spare derailleur hanger to your saddle rails so you always have one with you when you’re deep in the woods.

## EXPLODED VIEW

Please refer to the table for torque values and assembly details.  
These views are provided to explain how your frame is assembled.





## FULL LIST OF PARTS

Please refer to the small-parts kits available for purchase.

There are several kits that can help you maintain your bike for maximum trail performance: <https://shop.bikes.com/collections/parts>.

These are available from your local dealer and on [www.bikes.com](http://www.bikes.com).

#	QTY	ITEM	PARTS NO.	DESCRIPTION	TORQUE (NM)	INSTALLATION NOTES
1	1	AXLE, MP	1807029	MP AXLE, M10 X 1.25, L: 84 MM, AL 7075-T6 HARD BLACK ANO	17	GREASE ON SHOULDER ONLY
2	1	AXLE, REAR	3227009	REAR AXLE 12 X 173 MM, HARD BLACK ANO	10	GREASE ON OUTSIDE
3	2	BEARING	1807036	ENDURO 698 LLU MAX 19 X 8 X 6		GREASE IN ALLOY, DRY IN CARBON
4	8	BEARING	1807042	ENDURO 6900 2RS MAX, 22 X 10 X 6		GREASE IN ALLOY, DRY IN CARBON
5	2	BEARING CAP	1807043	6900 BEARING CAP, AL 7075- T-6, HARD BLACK ANO		
6	1	BEARING SLEEVE	1807028	BEARING EYELET SLEEVE FOR SR 19 X 8 X 6 CUP		
7	4	BEARING SPACER	1807044	6900 BEARING SPACER		
8	2	BEARING SPACER	1807099	EYELET BEARING SPACER, 5.3 MM THK, FOR 40 MM LINK WIDTH		GREASE INSIDE AND OUT
9	2	BOLT	1807046	BOLT, 10 MM X 15 MM, M10 X 1 EXT., AL 7075-T6 HARD BLACK ANO	17	BLUE LOCTITE ON THREADS
10	1	BOLT	1807049	C'SUNK BOLT, 8 MM X 57 MM X M6 INT.	8	LOCTITE ON THREADS, GREASE ON OUTSIDE
11	1	BOLT	1807060	BOLT, 10 MM X 54 MM, M6 X 1 INT., AL 7075-T6, HARD BLACK ANO	8	LOCTITE ON THREADS, GREASE ON OUTSIDE
12	1	BOLT, SHK.	1807062	SHOCK BOLT, SOLID, OD: 8 MM, L: 41 MM	8	LOCTITE ON THREADS, GREASE ON OUTSIDE
13	1	BOLT, M10 X 78	1807061	BOLT, 10 MM X 78 MM, M6 X 1 INT., AL 7075-T6, HARD BLACK ANO	8	LOCTITE ON THREADS, GREASE ON OUTSIDE
14	2	BRG CUP	1807026	BEARING EYELET FOR SR 19 X 8 X 6 BRG		GREASE INSIDE AND OUT
15	2	BUSHING, FOX	N/A	FOX_IGUS_BUSHING		
16	1	CABLE PORT	1807066	CABLE PORT, 2-PIECE, BOTTOM HALF		
17	1	CABLE PORT	1807067	CABLE PORT, 2-PIECE, TOP HALF		
18	1	CHAIN GUIDE	3398001	CHAIN GUIDE		
19	1	CHAINSTAY	1057110	ALTITUDE GEN3 CHAINSTAY, CARBON		BLUE LOCTITE ON THREADS
20	1	CHAINSTAY	1057130	ALTITUDE GEN3 CHAINSTAY, ALLOY		BLUE LOCTITE ON THREADS, GREASE BEARING BORES
21	2	FLIP CHIP	1807003	FLIP CHIP, OUTSIDE, AL 7075, BLACK ANODIZE		GREASE INSIDE AND OUT
22	2	FLIP CHIP	1807004	FLIP CHIP, INSIDE, AL 7075, BLACK ANODIZE		GREASE INSIDE AND OUT
23	1	FOAM TUBE	N/A	SPLIT FOAM TUBE, ONE FOR EACH CABLE IN FRAME		
24	1	FOX LIVE PLUG	1808057	FOX LIVE PLUG, NYLON PLASTIC, BLACK		
25	1	FRONT TRIANGLE	1067135 - 1067139	ALTITUDE FRONT TRIANGLE, CARBON		
26	1	HANGER	1099031	REAR DER. HANGER, EXT THREAD, STD MOUNT	20	BLUE LOCTITE ON THREADS
27	1	HANGER	1099041	REAR DER. HANGER, EXT THREAD, SHIMANO DIRECT MOUNT	20	BLUE LOCTITE ON THREADS
28	1	HANGER NUT	1099033	HANGER NUT, M16 X 1, 8 MM HEX	20	BLUE LOCTITE ON THREADS
29	1	HT PANEL, LEFT	1097136	HT PORT PANEL, LEFT		
30	1	HT PANEL, RIGHT	1097140	HT PORT PANEL, RIGHT		

#	QTY	ITEM	PARTS NO.	DESCRIPTION	TORQUE (NM)	INSTALLATION NOTES
31	1	LINK	1097182	ALTITUDE LINK, 85 MM LONG, RIDE-9, AL 7075-T6, HARD BLACK ANO		GREASE IN BEARING BORES
32	2	PLUG	1808034	PLASTIC PLUG FOR M5 THREAD, 12 MM BUTTON HEAD, BLACK PLASTIC		
33	1	PLUG	YF WL-9202-3	FOX LIVE ACCELEROMETER PLUG		
34	1	PORT COVER	1805056	SHIM. DI2 PORT COVER PLATE, PLASTIC		
35	1	PROTECTOR	3708008	SEATSTAY PROTECTOR		
36	1	PROTECTOR	3708022	MULTIBIKE DOWN-TUBE PROTECTOR		
37	1	PROTECTOR	3708035	MULTIBIKE CHAINSTAY PROTECTOR		
38	2	SCREW	1807132	M6-1.0, 25 MM LONG, SOCKET HEAD	6	BLUE LOCTITE ON THREADS
39	3	SCREW, M6 X 12	180566-012 FBV	FLAT HEAD C'SUNK SOCKET SCREW, M6 -1.0 X 12 MM, A4/316 SS, 55060.060.012	8	BLUE LOCTITE ON THREADS
40	1	SCREW, M6 X 16	180566FBV-016	FLAT HEAD C'SUNK SOCKET SCREW, M6 -1.0 X 16 MM, A4/316 STAINLESS STEEL	8	BLUE LOCTITE ON THREADS
41	4	SCREW, M4 X 16	1805077	C'SUNK SOCKET SCREW, M4 X 16 MM, ZINC-PLATED 10.9 STEEL	1	BLUE LOCTITE ON THREADS
42	1	SCREW, M4 X 8	1807068	C'SUNK SOCKET SCREW, M4 X 8 MM, ZINC-PLATED 10.9 STEEL	2	BLUE LOCTITE ON THREADS
43	2	SCREW, M5 X 16	1806009	FLAT HEAD C'SUNK SOCKET SCREW, M5-0.8 X 16 MM, ALUMINUM	1	BLUE LOCTITE ON THREADS
44	1	SEATSTAY	1057112	ALTITUDE GEN3 SEATSTAY, CARBON		BLUE LOCTITE ON THREADS
45	1	SEATSTAY	1057132	ALTITUDE GEN3 SEATSTAY, ALLOY		BLUE LOCTITE ON THREADS
46	1	SHOCK	N/A	REAR SHOCK, 210 MM X 55 MM		
47	1	SHOCK BUSHING	N/A	SHOCK BUSHING, ID: 12.7 MM, OD: 15 MM, L: 12.7 MM, STEEL		GREASE ON INSIDE
48	2	SHOCK REDUCER	N/A	FOX STD REDUCER FOR 25 MM PIN		
49	2	SHOCK REDUCER	N/A	SRAM STD REDUCER FOR 25 MM PIN		
50	1	SHOCK PIN	N/A	SHOCK PIN: ID: 8 X 25 MM LONG; ALUMINUM		GREASE ON OUTSIDE
51	3	SPACER	3398002	CHAIN GUIDE SPACER		
52	1	SPACER, MP	1807038	MAIN PIVOT CENTRE SPACER, ID: 10, L: 48		
53	1	WASHER	1807064	C'SUNK WASHER (FOR M6 SCREW): ID: 6 X OD: 14.6 X 3.25 MM THK		
54	1	WASHER	1807133	CHAIN GUIDE WASHER		
55	1	WASHER	1808029	WASHER, 16 X 20 X 0.5 MM, 304 SS		
56	1	WASHER	3227006	WASHER, 12 X 19 X 0.5 MM, 304 SS		



## SMALL-PARTS KITS

Please refer to the small-parts kits available for purchase.

There are several kits that can help you maintain your bike for maximum trail performance: <https://shop.bikes.com/collections/parts>.

These are available from your local dealer and on [www.bikes.com](http://www.bikes.com).

#	QTY	ITEM	PARTS NO.	DESCRIPTION
			<b>1810004</b>	<b>ALTITUDE LINK WITH BEARING KIT</b>
31	1	LINK	1097182	ALTITUDE LINK, 85 MM LONG, RIDE-9, AL 7075-T6, HARD BLACK ANO
4	4	BEARING	1807042	ENDURO 6900 2RS MAX, 22 X 10 X 6
			<b>1818012</b>	<b>HANGER KIT SHIMANO DIRECT MOUNT</b>
27	1	HANGER	1099041	REAR DER. HANGER, EXT THREAD, SHIMANO DIRECT MOUNT
28	1	HANGER NUT	1099033	HANGER NUT, M16 X 1, 8 MM HEX
55	1	WASHER	1808029	WASHER, 16 X 20 X 0.5 MM, 304 SS
			<b>1818013</b>	<b>KIT STANDARD HANGER</b>
26	1	HANGER	1099031	REAR DER. HANGER, EXT THREAD, STD MOUNT
28	1	HANGER NUT	1099033	HANGER NUT, M16 X 1, 8 MM HEX
55	1	WASHER	1808029	WASHER, 16 X 20 X 0.5 MM, 304 SS
			<b>1810005</b>	<b>PIVOT BOLT KIT</b>
1	1	AXLE, MP	1807029	MP AXLE, M10 X 1.25, L: 84 MM, AL7075-T6 HARD BLACK ANO
5	2	BEARING CAP	1807043	6900 BEARING CAP, AL 7075-T6, HARD BLACK ANO
7	4	BEARING SPACER	1807044	6900 BEARING SPACER
9	2	BOLT	1807046	BOLT, 10 MM X 15 MM, M10 X 1 EXT., AL 7075-T6, HARD BLACK ANO
10	1	BOLT	1807049	C'SUNK BOLT, 8 MM X 57 MM X M6 INT.
11	1	BOLT	1807060	BOLT, 10 MM X 54 MM, M6 X 1 INT., AL 7075-T6, HARD BLACK ANO
13	1	BOLT, M10 X 78	1807061	BOLT, 10 MM X 78 MM, M6 X 1 INT., AL 7075-T6, HARD BLACK ANO
39	3	SCREW, M6 X 12	180566-012 FBV	FLAT HEAD C'SUNK SOCKET SCREW, M6-1.0 X 12 MM, A4/316 SS, 55060.060.012
40	1	SCREW, M6 X 16	180566FBV-016	FLAT HEAD C'SUNK SOCKET SCREW, M6-1.0 X 16 MM, A4/316 STAINLESS STEEL
53	1	WASHER	1807064	C'SUNK WASHER (FOR M6 SCREW): ID: 6 X OD: 14.6 X 3.25 MM THK
12	1	BOLT, SHK.	1807062	SHOCK BOLT, SOLID, OD: 8 MM, L: 41 MM
52	1	SPACER, MP	1807038	MAIN PIVOT CENTRE SPACER, ID: 10, L: 48
			<b>1810006</b>	<b>CHAIN GUIDE KIT</b>
18	1	CHAIN GUIDE	3398001	CHAIN GUIDE
38	2	SCREW	1807132	M6-1.0, 25 MM LONG, SOCKET HEAD
54	1	WASHER	1807133	CHAIN GUIDE WASHER
51	3	SPACER	3398002	CHAIN GUIDE SPACER
			<b>1810007</b>	<b>BIKE PROTECTION KIT ALTITUDE CARBON</b>
35	1	PROTECTOR	3708008	SEATSTAY PROTECTOR
36	1	PROTECTOR	3708022	MULTIBIKE DOWN-TUBE PROTECTOR
37	1	PROTECTOR	3708035	MULTIBIKE CHAINSTAY PROTECTOR

#	QTY	ITEM	PARTS NO.	DESCRIPTION
			<b>1817011</b>	<b>AXLE KIT BOOST</b>
2	1	AXLE, REAR	3227009	REAR AXLE 12 X 173 MM, HARD BLACK ANO
56	1	WASHER	3227006	WASHER, 12 X 19 X 0.5 MM, 304 SS
			<b>1818003</b>	<b>SHOCK BEARING EYELET KIT</b>
3	2	BEARING	1807036	ENDURO 698 LLU MAX 19 X 8 X 6
6	1	BEARING SLEEVE	1807028	BEARING EYELET SLEEVE FOR SR 19 X 8 X 6 CUP
8	2	BEARING SPACER	1807099	EYELET BEARING SPACER, 5.3 MM THK, FOR 40 MM LINK WIDTH
14	2	BRG CUP	1807026	BEARING EYELET FOR SR 19 X 8 X 6 BRG
			<b>1817017</b>	<b>PIVOT BEARING KIT</b>
4	8	BEARING	1807042	ENDURO 6900 2RS MAX, 22 X 10 X 6
			<b>18187023</b>	<b>HEAD-TUBE PANEL KIT</b>
29	1	HT PANEL, LEFT	1097136	HT PORT PANEL, LEFT
30	1	HT PANEL, RIGHT	1097140	HT PORT PANEL, RIGHT
43	2	SCREW, M5 X 16	1806009	FLAT HEAD C'SUNK SOCKET SCREW, M5-0.8 X 16 MM, ALUMINUM
			<b>1810008</b>	<b>DOWN-TUBE PORT COVER KIT</b>
34	1	PORT COVER	1805056	SHIM. DI2 PORT COVER PLATE, PLASTIC
16	1	CABLE PORT	1807066	CABLE PORT, 2-PIECE, BOTTOM HALF
17	1	CABLE PORT	1807067	CABLE PORT, 2-PIECE, TOP HALF
41	4	SCREW, M4 X 16	1805077	C'SUNK SOCKET SCREW, M4 X 16 MM, ZINC-PLATED 10.9 STEEL
42	1	SCREW, M4 X 8	1807068	C'SUNK SOCKET SCREW, M4 X 8 MM, ZINC-PLATED 10.9 STEEL
			<b>1810009</b>	<b>RIDE-9 FLIP CHIP KIT</b>
21	2	FLIP CHIP	1807003	FLIP CHIP, OUTSIDE, AL 7075, BLACK ANODIZE
22	2	FLIP CHIP	1807004	FLIP CHIP, INSIDE, AL 7075, BLACK ANODIZE

## WARRANTY INFORMATION

Your bicycle is warrantied against defects in materials and manufacturing as per the following table:

CATEGORY	TERM	NOTES
Frame members	5 years	Front triangle + rear triangle, links
Hardware	1 year	Pivots, axles, etc.
Electronics	2 years	Drive, iWoc, sensors, charger
Drive wear items	1 year	Pulleys, pinions, transfer chain
Battery	24 months	When the battery level falls below 5%, the Powerplay drive will gradually reduce power output to maximize range.
	or	
	500 Wh:	Range varies depending on several factors, such as assist level, ambient temperature, acceleration, wind resistance, quality of maintenance, battery age, quality of terrain (e.g., hilly and rough), and/or rider weight.
	70% of full capacity remaining after 300 full charging cycles (0% to 100% charge)	
	632 Wh:	If stored for three or more months, charge battery every three months. Failure to do so may cause damage.
75% of full capacity remaining after 500 full charging cycles (0% to 100% charge)		
Components	As per original manufacturer warranty	

All warranty and after-sale service must be handled by the authorized dealer who sold the complete bicycle or frame. We cover your Rocky Mountain frame for defects in material and workmanship from the original date of purchase of your new Rocky Mountain bicycle according to the frame material and the type of use.

### Frame material / type of use

- Carbon fibre: 5 years – Limited\*
- Aluminum – front and fully suspended: 5 years – Limited\*
- Downhill and freeride: 3 years – Limited\*

\* Please refer to the limitations stated below.

### NOTE – Warranty is not valid for:

- Any bicycles previously used for commercial activity, such as rental, courier, police or security bicycles
- The installation of components, parts or accessories that are not originally intended for or compatible with the bicycle (or frame) as sold
- The purchase of a Rocky Mountain bicycle from an unauthorized dealer

- The purchase of a Rocky Mountain bicycle or frame from third-party internet sites (such as eBay), no matter what the listing says
- This limited warranty covers bicycles previously used for commercial activity such as rental (bike park), courier, police, security, etc. against defects in material and workmanship. Hardware, bearings, pivots and bushings are excluded from our warranty policy.

### Warranty coverage against other defects in workmanship and materials

- Coating – paint and decals: 1 year
- Full suspension frame hardware, bearings, pivots and bushings\*: 1 year.  
\*Links are part of the frame.
- Downhill and freeride frame hardware, suspension: 6 months

**What is not covered?**

- Normal wear and tear
- Damage or failure caused by accident, misuse, abuse or neglect
- Extreme or improper use of your Rocky Mountain bicycle outside of its intended purpose
- Improper assembly and/or lack of proper maintenance
- Paint fading caused by the effects of ultraviolet light (UV) or outdoor exposure is not covered by this limited warranty.
- Scratches and/or chips in the paint caused by dirt, rocks, road debris, roof rack transport, etc. are not covered by this limited warranty.
- Components, parts or accessories not compatible with the bicycle (or frame)
- Damage on pressfit bottom bracket caused by improper service or materials/parts is not covered by the Rocky Mountain Limited Warranty.

**Details of what is not covered under warranty**

- Normal wear and tear on tires, tubes, brakes, gear cables, brake pads, etc. is not covered. Your authorized Rocky Mountain dealer will tell you what these normal maintenance items are.
- Consequential damage or any damage caused by accident, misuse or abuse.
- Improper assembly and/or lack of proper maintenance, sandblasting, sanding, grinding, wire brushing, filing, welding, brazing, drilled holes, anodizing, repainting and chrome plating are not covered under your warranty and may void the warranty of the component manufacturers.

- If you ride in extreme terrain, as depicted in mountain biking videos (e.g., by taking "trial"-style riding courses, riding ramps, performing stunts, riding on BMX tracks, riding in the city down stairs and embankments or riding in other similar terrain), you put yourself at great personal risk and forfeit the warranty as outlined in the Warranty Table. It is important to note that bent components, frames, forks, handlebars, seat posts, pedals, cranks and wheel rims are signs of accidents and/or abuse.
- Labour for part replacement or changeover is not included.
- Rocky Mountain Bicycles reserves the right to repair or replace at its discretion any part that is deemed to be covered by a valid warranty.
- Please note that Rocky Mountain Bicycles cannot guarantee a colour match to the original part.
- This warranty extends from the date of purchase, applies only to the original owner, and is not transferable.

**EXCLUSION AND LIMITATION OF DAMAGES**

THE WARRANTY OF ROCKY MOUNTAIN BICYCLES IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCTS AND DOES NOT GRANT ANY WARRANTY, EITHER EXPRESSED OR IMPLIED, LEGAL OR CONVENTIONAL, AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSES, AND ROCKY MOUNTAIN SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR DIRECT OR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN WHERE ROCKY MOUNTAIN HAS BEEN ADVISED OF SUCH DAMAGES, AND ROCKY MOUNTAIN'S LIABILITY SHALL BE LIMITED TO \$50.00.





**LOVE THE RIDE**

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*Rocky Mountain, its logo and other trade names are used by Rocky Mountain.  
Some technologies on Rocky Mountain products are patented or patent pending*

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